

July 30, 2024

Colleagues,

As we launch into the Dependent Verification Process starting August 1, I want to thank everyone who has been a part of the many discussions we've had about and leading up to this process since the winter of 2023. Embarking on a process like this isn't necessarily "easy" for anyone, but we are confident it is an important step to get up to speed with recommended practice. Since we have never utilized a verification process (and/or completed an audit) in the past, this will help the college create an important baseline as we evaluate our process moving forward.

And even though we are focused on catching up with this industry recommended practice, a primary goal of the process is to verify that everyone who has a spouse or children on the plan can have the peace of mind that they do in fact meet the eligibility criteria and will receive the coverage expected when making a claim. We believe this to be our responsibility to everyone enrolled in our health plans.

Thank you for taking part in this process!

Sincerely,

